



# Florida Courts E-Filing Authority Board

## Portal Progress Report January 2019

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# January E-Filing Stats

| Recipients   | Number           |
|--|------------------|
| Submissions to Trial Court   | 1,506,668        |
| Submissions to Department of Corrections   | 673              |
| Submissions to District Courts Appeal (2 <sup>nd</sup> , 4 <sup>th</sup> , 5 <sup>th</sup> ) | 6,901            |
| Submissions to Florida Supreme Court   | 1,442            |
| Submissions to Bureau of Vital Statistics  | 657              |
| Submissions to Reception and Medical Center  | 10               |
| <b>Total E-Filing Submissions</b>  | <b>1,516,351</b> |
| Total Individual Documents Submitted   | 2,306,918        |
| Total Number of Pages  | 10,688,209       |



# January Stats Continued

| Category                             | Number  |
|--------------------------------------|---------|
| Average Submissions per Weekday      | 67,778  |
| Highest Volume Day: January 14, 2019 | 73,613  |
| Peak # of filings in 1 hour: 3 pm*   | *8,838  |
| New Case Initiation*                 | *98,412 |
| Portal Accounts                      | 226,893 |

October 2018 had the highest number of submission in any given month to date at 1,521,610

July 2018 had the highest average submissions per weekday at 71,878

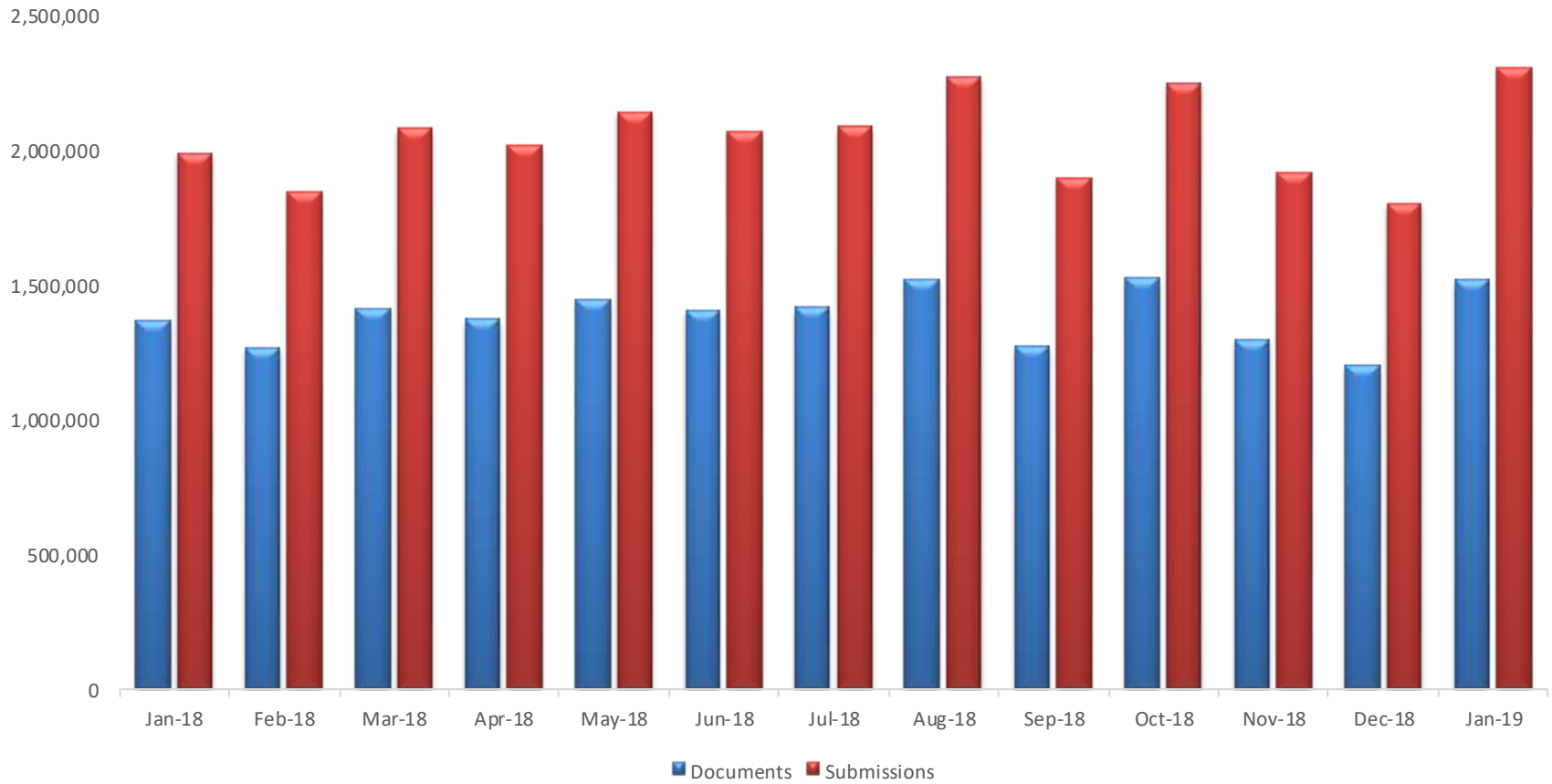
May 31, 2017 had the highest volume day at 74,102 submissions

September 2018 had the most submissions during the 3:00 P.M. hour at 8,711

May 2018 had the most new cases filed during a given month at 85,736

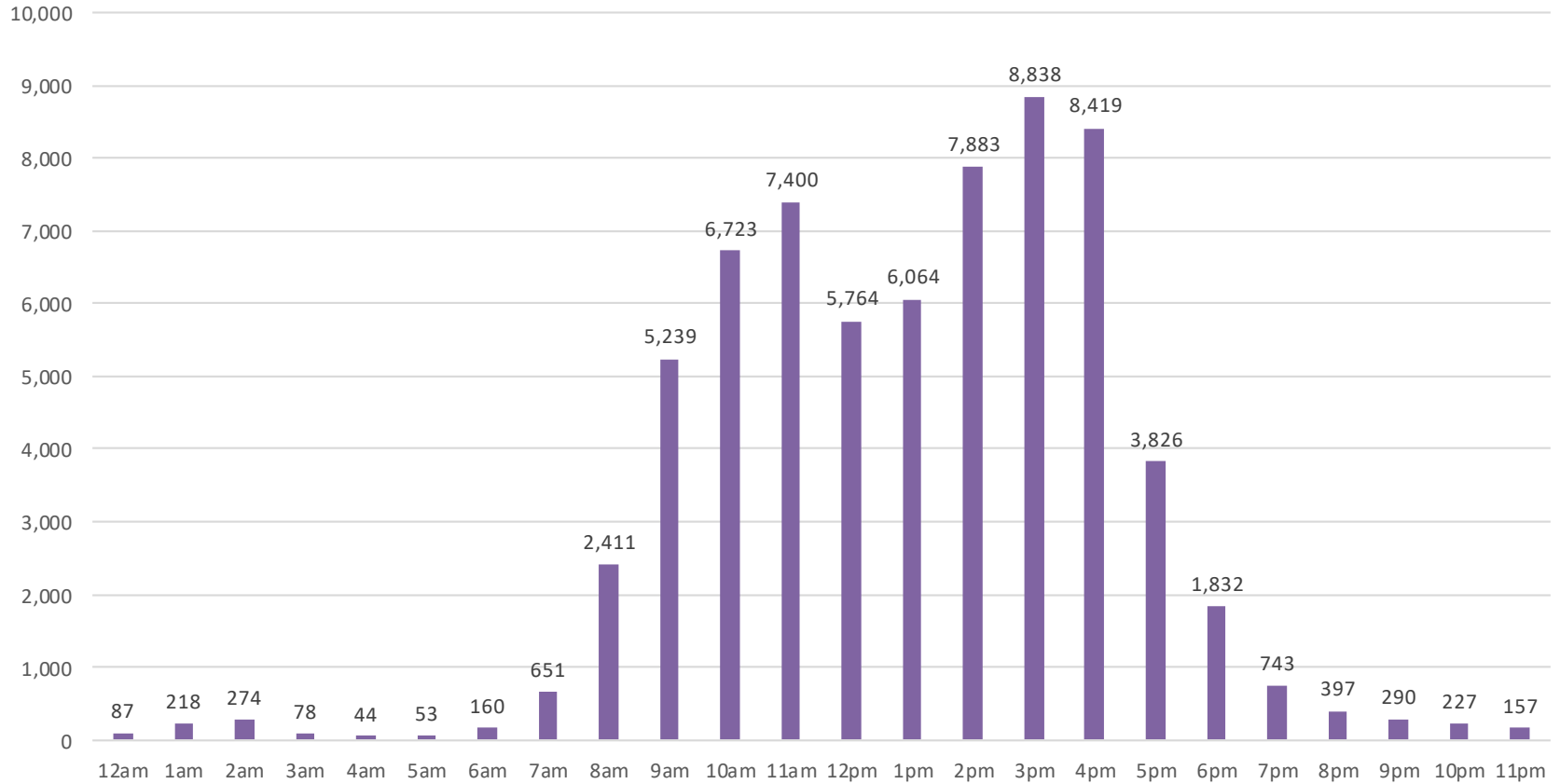


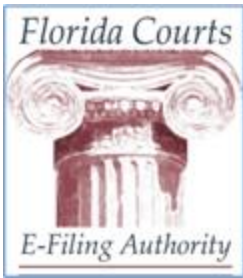
# Year at a Glance



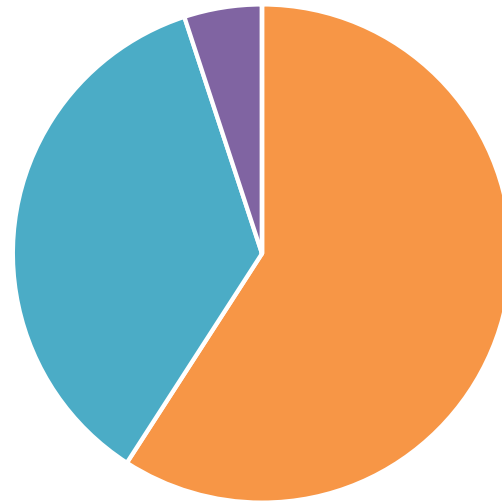


# January Average # of Filings Per Hour





# Document Formats

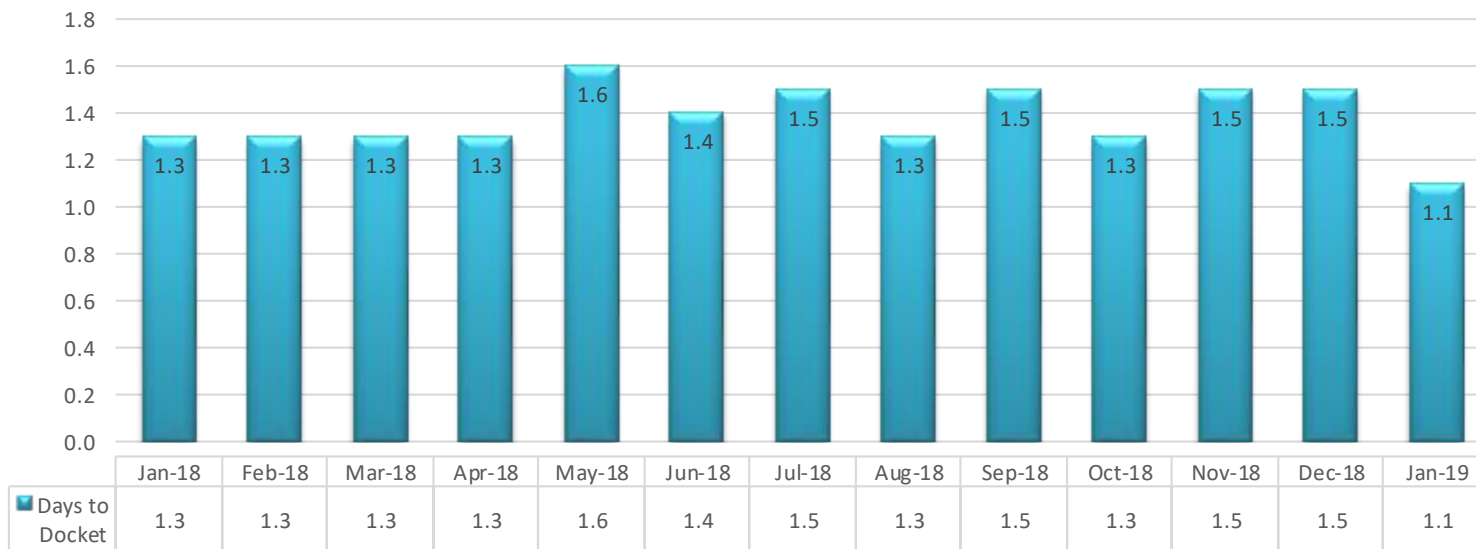


■ Scanned PDF ■ Text Based PDF ■ Word Doc. ■ WordPerfect Doc.

| Format         | Number    | Percent |
|----------------|-----------|---------|
| WordPerfect    | 42        | 0.001%  |
| Word           | 114,983   | 5%      |
| Text Based PDF | 863,038   | 37%     |
| Scanned PDF    | 1,329,355 | 58%     |



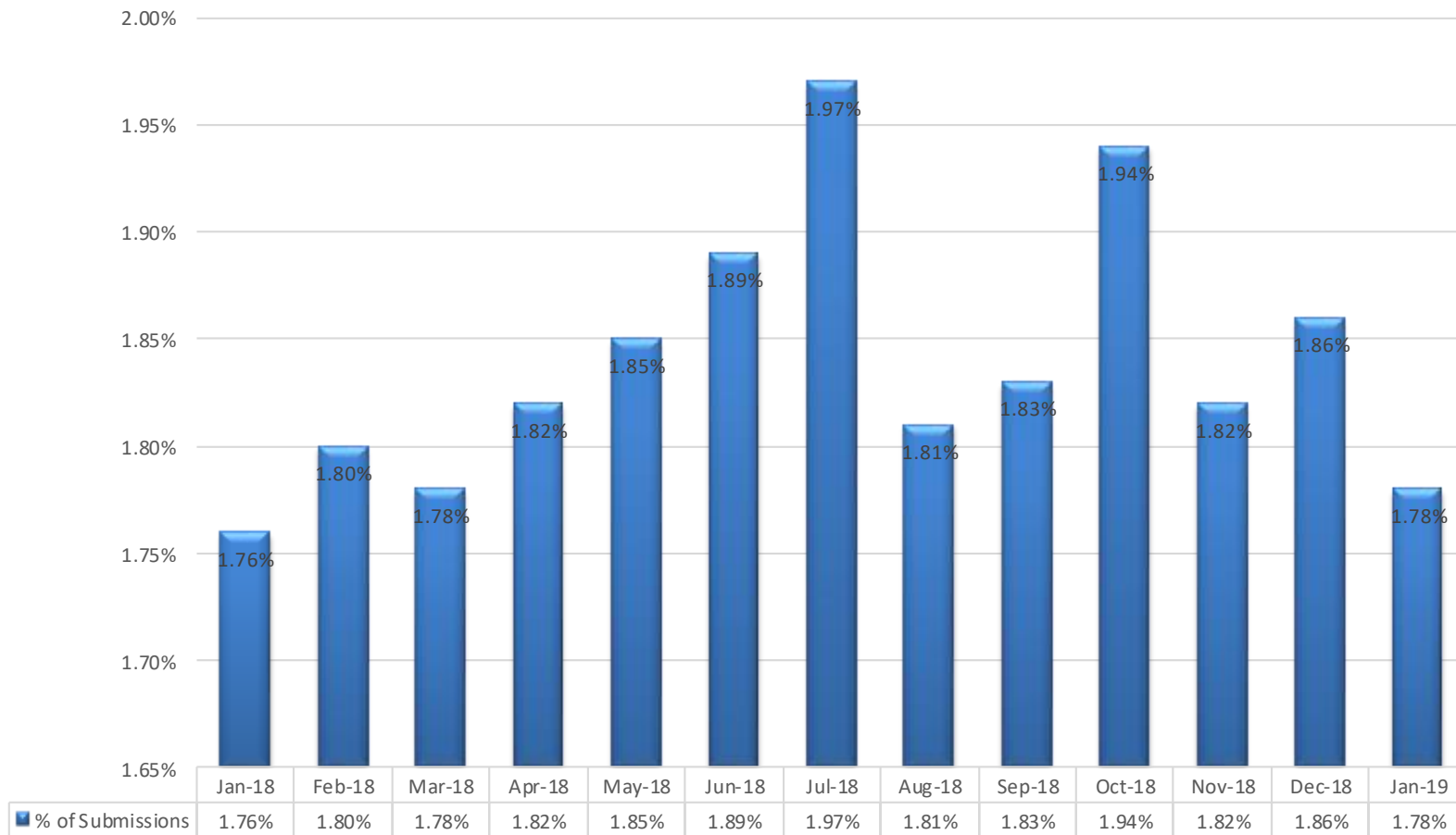
# Average # Days to Docket in January



For more detailed information please contact Marleni Bruner ([mbruner@flccoc.org](mailto:mbruner@flccoc.org)) or Leonard Carper ([lcarper@flccoc.org](mailto:lcarper@flccoc.org)) at 850-386-2223



# % Submissions Returned to Correction Queue in Jan.





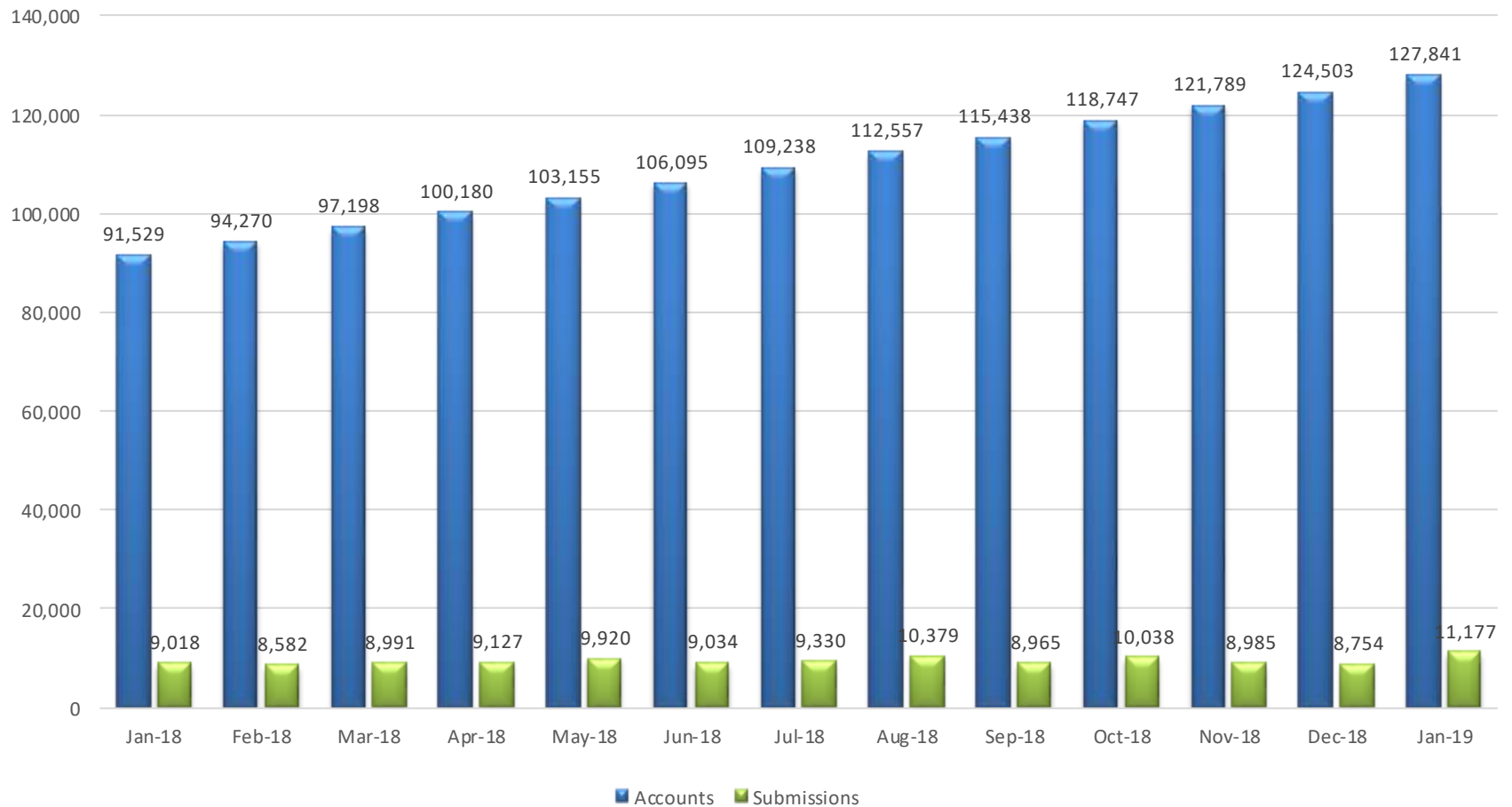


# Portal Activity by Filer Role in January

| Filer Role                 | # of Accounts | # of Submissions | % of Submissions |
|----------------------------|---------------|------------------|------------------|
| Attorneys                  | 82,701        | 1,299,550        | 85.7%            |
| Judicial                   | 1,352         | 127,902          | 8.4%             |
| Process Servers            | 1,379         | 39,100           | 2.6%             |
| Self-Represented Litigants | 127,841       | 11,177           | 0.7%             |



# Self-Represented Litigant Accounts and Submissions for January



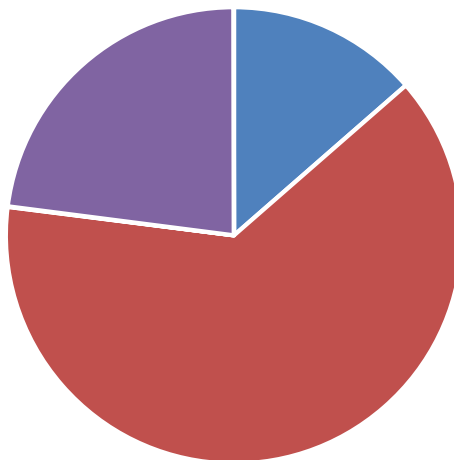


# Self-Represented Litigant Account Status

| Account Status     | Number of Accounts |
|--------------------|--------------------|
| Inactive           | 1,140              |
| Pending Activation | 11,022             |
| Locked             | 706                |
| Active             | 114,973            |
| TOTAL              | 124,503            |



# TPV January Submissions



■ ABC Legal Services, Inc. ■ eFileMadeEasy ■ Turbo Court ■ Ironrock ■ JLL Process

| Organization             | # Submissions | # Documents |
|--------------------------|---------------|-------------|
| ABC Legal Services, Inc. | 9,147         | 9,170       |
| eFileMadeEasy            | 42,716        | 87,409      |
| JLL Process              | 16            | 65          |
| Turbo Court              | 26            | 117         |
| Ironrock                 | 15,454        | 15,454      |



# Portal Team Projects

| Project   | Status   |
|---|--|
| <b>System-to-System E-Filing [TPV and Viewer Vendors]</b> | Providing technical support to TPVs and Viewer Vendors with system-to-system e-Filing and integration of the Proposed Order filing path            |
| <b>DIY Documents</b>                                      | Tenant Eviction interview in Production; Small Claims under review, 104 additional interviews in the process                                       |
| <b>Criminal Case Initiation</b>                           | Working with FCTC Portal Sub-Committee to scope out the process and prepare a draft document   |
| <b>Release 2018.02MR</b>                                  | February 2019 – Removal of Silverlight on Review side  |
| <b>Bounce Backs</b>                                       | There are a large number of Portal accounts that receive multiple bounce back notifications. Working to clean up bad email addresses in the Portal |
| <b>Change Advisory Board</b>                              | Meets as necessary to discuss Portal enhancement requests and make recommendations to the EFAB. Next meeting tentatively set for March 9, 2019     |
| <b>Commitment Packets to Reception Centers</b>            | Working with the pilot counties and local sheriffs to send the Commitment Packets to the Reception Centers through the Portal                      |