



Florida Courts E-Filing Authority Board

April E-Filing Update



Portal Usage Statistics



Portal Usage Statistics

Period: January 2013 – March 2013

	Filings	Documents
	Period Total	Period Total
January	90,787	136,573
February	99,983	150,461
March	143,273	218,734

Total Registered ePortal Users

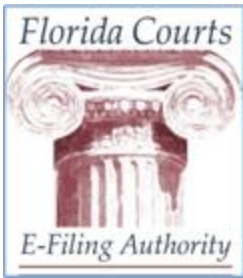
33,595



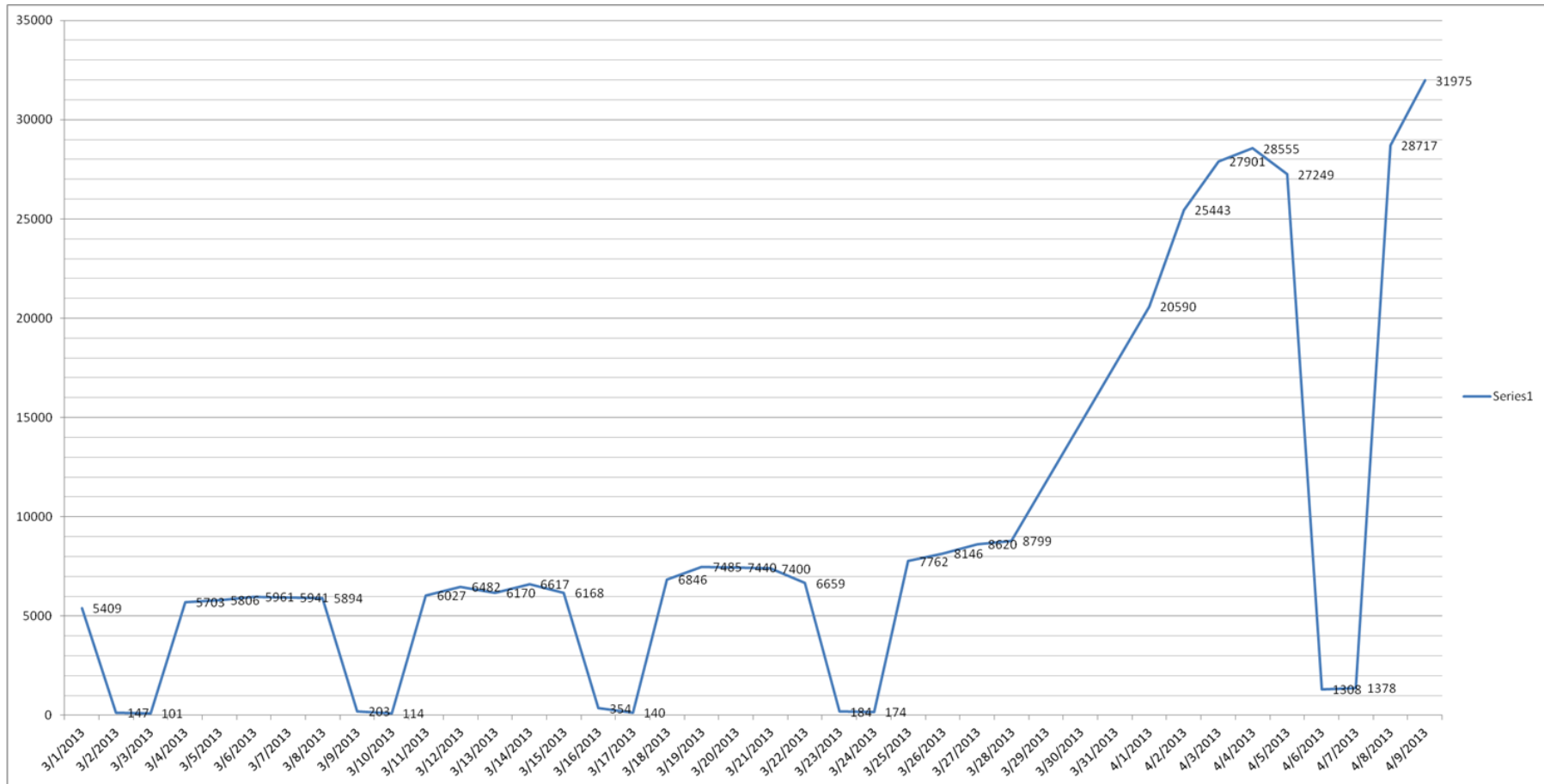
Portal Usage Statistics

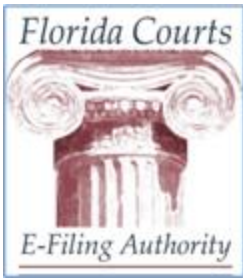
Period: 4/1/13 - 4/5/13

	Filings	Documents
	Period Total	Period Total
4/1/2013	20,590	31,749
4/2/2013	25,476	40,272
4/3/2013	27,881	44,353
4/4/2013	28,553	45,213
4/5/2013	27,249	44,494

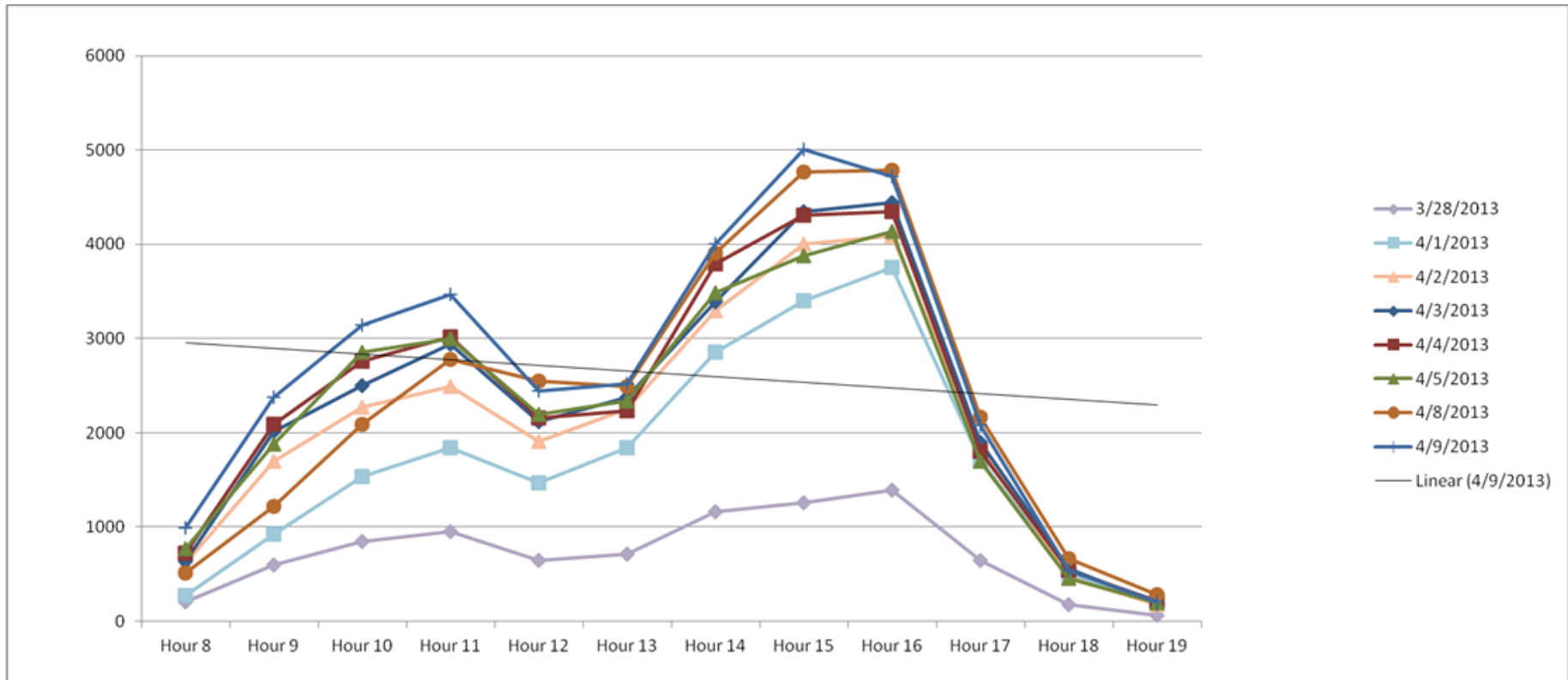


Growth of E-Filing Since March 1





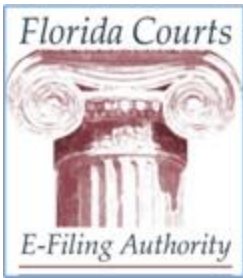
E-Filing By the Hour





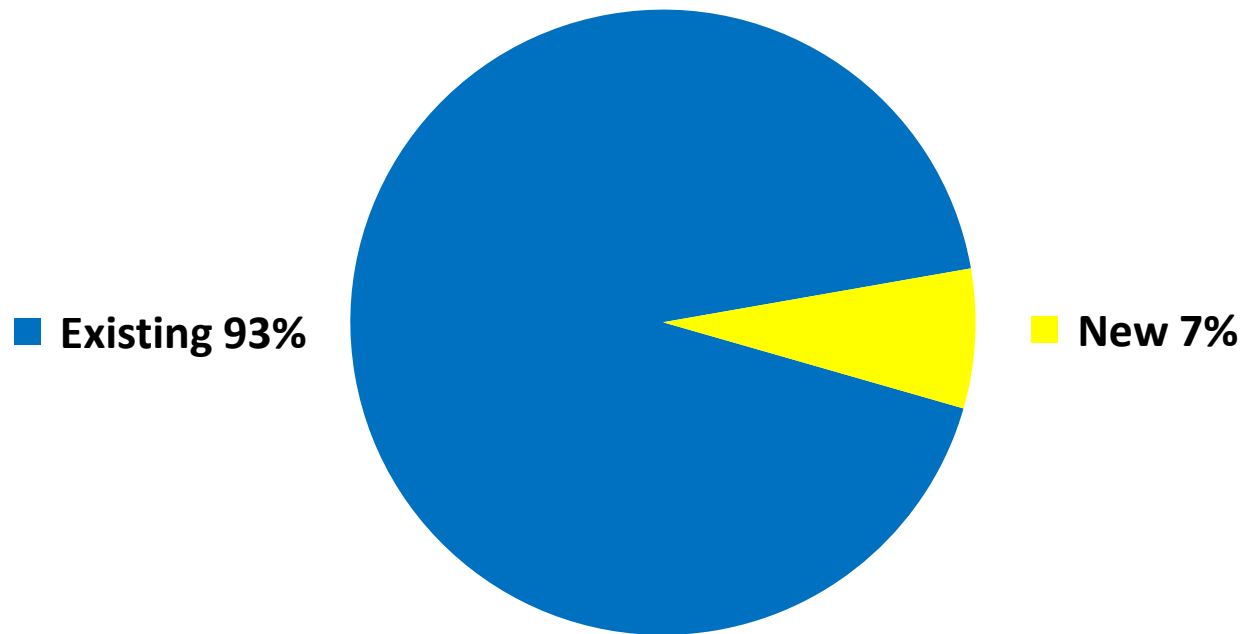
Portal Usage Statistics

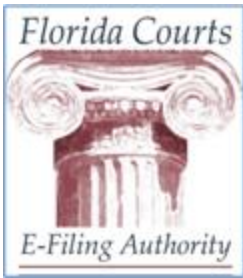
	Filings	Documents
	Period Total	Period Total
April Civil Est.	562,980	906,356
Annual Civil Est.	6,755,760	10,876,272



Portal Usage Statistics

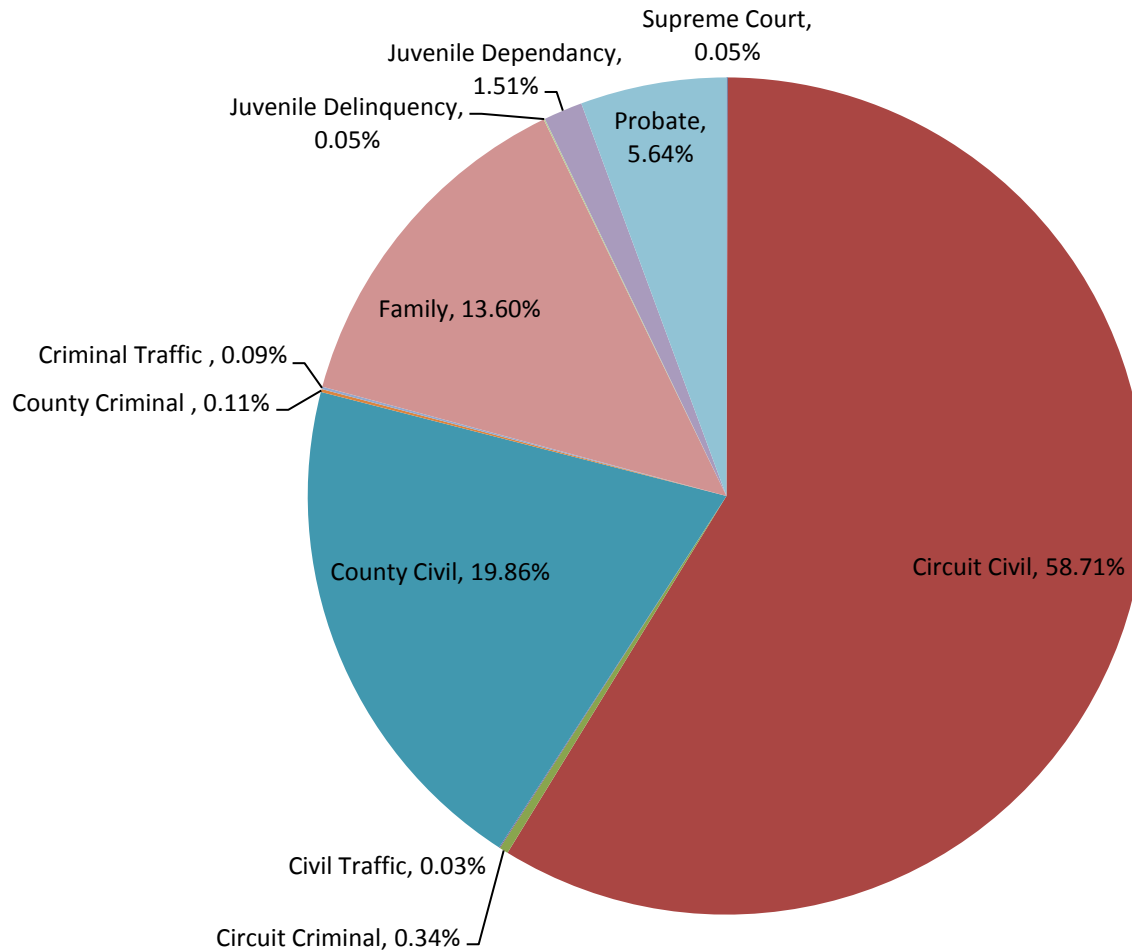
Filings by Type of Case





Portal Usage Statistics

Filings By Division for Period: April 2013





Portal Capacity Report



Statement of Work Capacity Requirements

- 3.1.2.1 Technical Requirements - Architecture Page 12
 - “Be designed to support 2,000 concurrent users upon full implementation. Upon Full implementation the system shall support 100 filings per minute on average.”
- 3.1.2.4 Technical Requirements – Database Design Page 15
 - “Application database physical design must calculate storage requirements to handle 5,000,000 Case Filings per year for 5 years.”
- 3.1.5 System Performance Page 18
 - System availability – The Portal must provide uninterrupted service so an electronic filing may be submitted to the Portal at any time of the day or night, twenty four (24) hours a day seven days a week, except during times of routine maintenance
 - System reliability – overall availability greater than 99 percent excluding scheduled maintenance.
 - Response time per transaction: to be determined by the Authority and FACC
 - System users:
 - must be able to support 2000 users concurrently
 - Scalability to meet future requirements –
 - must be able to support the increase of new users as additional courts begin to use the portal.
 - must be modifiable to support new or changing business



Methodology to Monitor Performance and Capacity

- System Administrators will continuously monitor system performance and system logs using standard toolsets
- Performance and capacity statistics will be reviewed frequently
- In compliance with FCCC internal system operating processes, as system capacity reaches standard thresholds, staff will begin the process of allocating additional resources in compliance with the following SOW requirement as stated in 3.1.2.1 Technical Requirements - Architecture Page 12 :
 - Support vertical scaling via additional processors for all the layers of application.
 - Support horizontal scaling via load-balanced clusters of replicated servers for web and application servers.

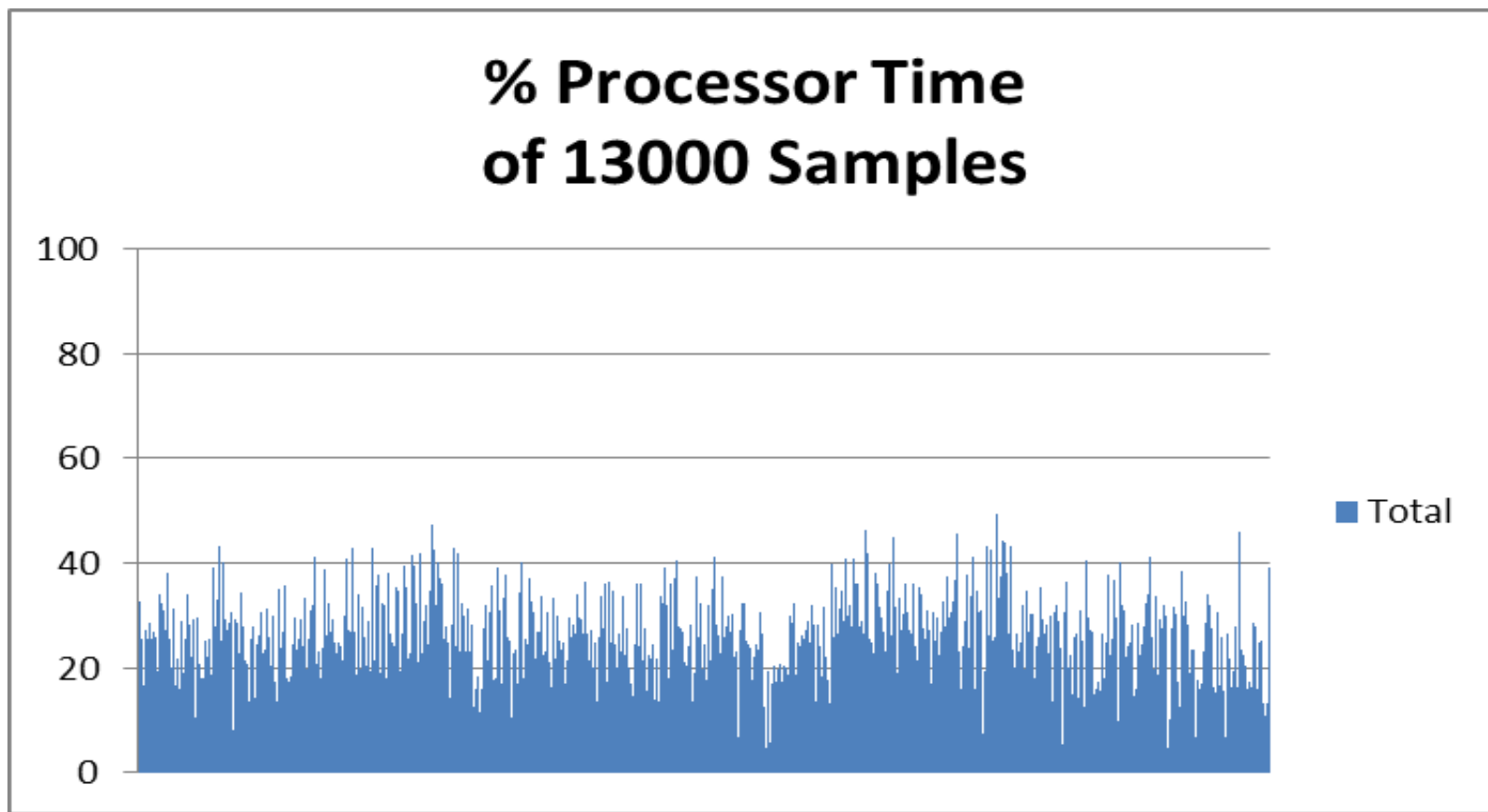


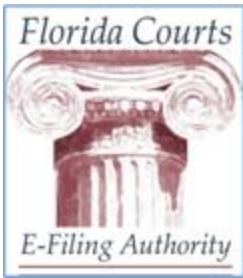
System Monitoring Snapshot

- Below are statistics of the E-Portal production site over a mid-day, 4 hour span - during high volume times (1pm-5pm), on 4/5/2013.
- During this time period there were 13,868 filings (3,467 per hour).
- Utilization is broken down by:
 - Processor
 - Memory
 - Disk I/O
- Statistics are load balanced evenly across 6x web servers and 6x application servers

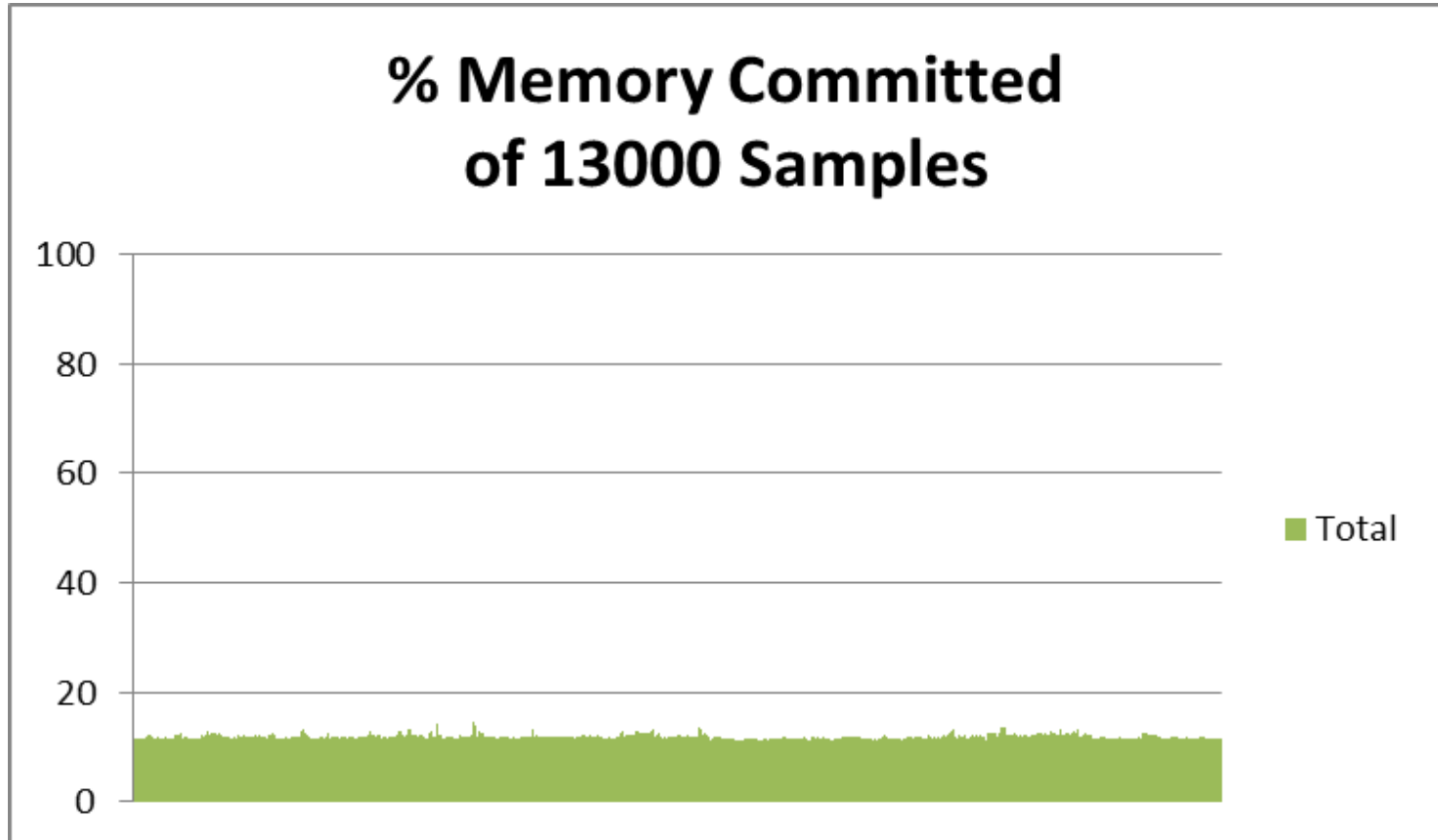


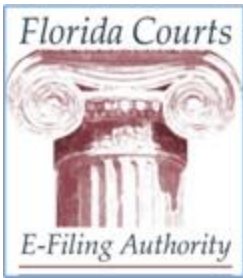
System Monitoring Snapshot



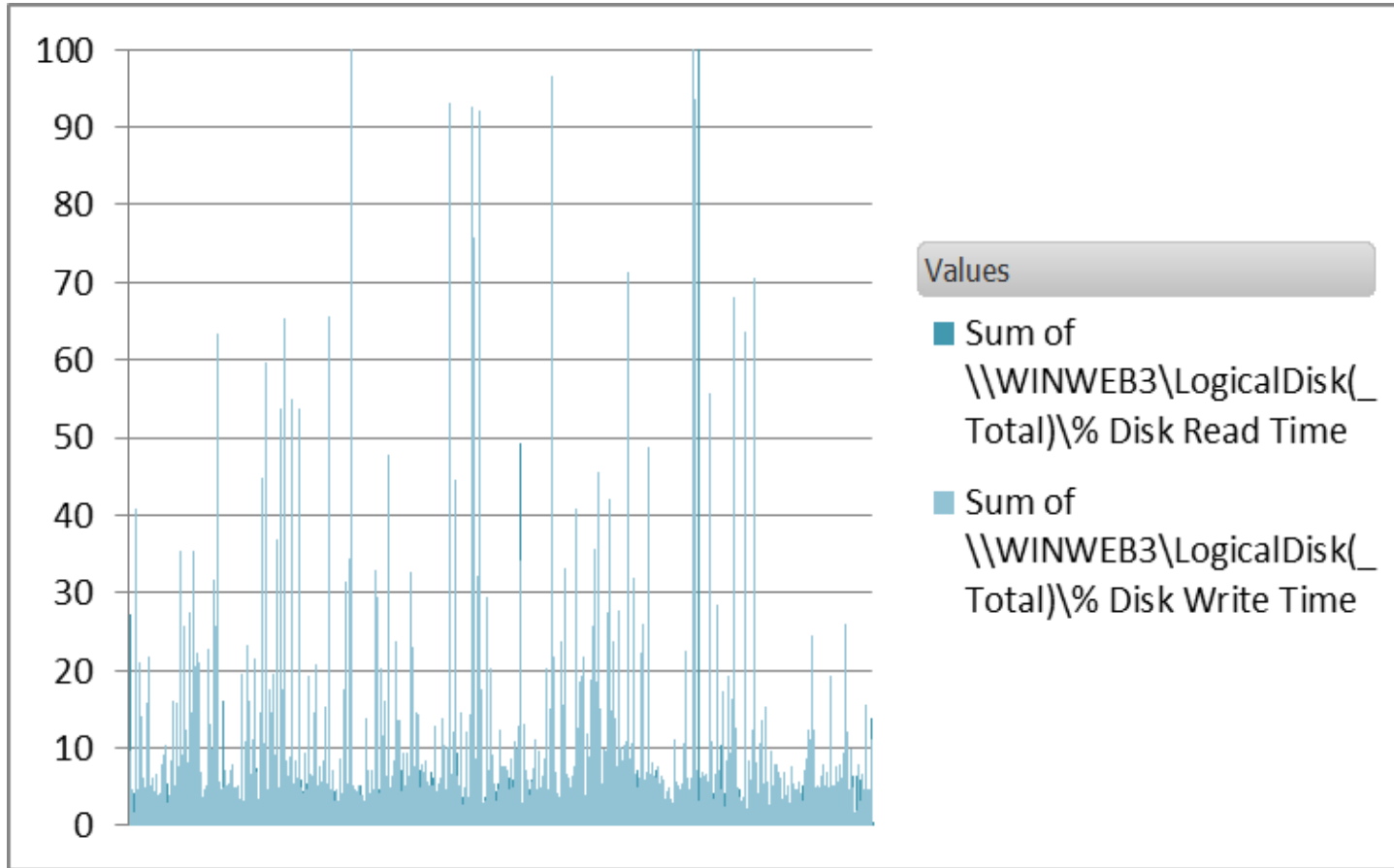


System Monitoring Snapshot





System Monitoring Snapshot





Summary

- ePortal currently operating at 21% capacity



Portal Service Desk Report



Portal Service Desk Statistics

Period: 4/1/13 – 4/5/13

	Calls Logged	Closed	Open	Running	%Closed
4/1/2013	1,084	361	723	723	33.30%
4/2/2013	1,076	349	677	1,400	34.02%
4/3/2013	930	660	270	1,670	70.97%
4/4/2013	851	391	460	2,130	45.95%
4/5/2013	774	441	333	2,463	56.98%



Portal Service Desk Statistics

Calls	
	Period Total
April Est.	20,526
Annual Est.	246,312
Annual Est. LBR	116,758



Appellate Readiness Report



Appellate Readiness Report

Current as of: March 4, 2013

Appellate Courts

Court	E-Filing	Scanning	Automated Redaction
Supreme Court	COMPLETE	Yes	No
First District Court of Appeal	December 2013	Yes	No
Second District Court of Appeal	July 2013	Yes	No
Third District Court of Appeal	September 2013	June 2013	No
Fourth District Court of Appeal	October 2013	August 2013	No
Fifth District Court of Appeal	November 2013	Yes	No



Criminal Pilot Program Update



Criminal Pilot Program Report

Current as of: March 4, 2013

County	Standardized Dockets Loaded	ePortal Codes & Config Verified (Ready for Testing)	Testing with SAO/PD	Live eFiling Verification with SAO/PD
Bradford	COMPLETE	COMPLETE	COMPLETE	4/15/2013
Brevard	COMPLETE	COMPLETE	COMPLETE	4/15/2013
Columbia	COMPLETE	COMPLETE	COMPLETE	4/15/2013
Duval	COMPLETE	COMPLETE	COMPLETE	4/15/2013
Jackson	COMPLETE	COMPLETE	COMPLETE	4/15/2013
Lake	COMPLETE	COMPLETE	COMPLETE	4/15/2013
Lee	COMPLETE	COMPLETE	COMPLETE	4/15/2013
Martin	COMPLETE	COMPLETE	COMPLETE	4/15/2013
Santa Rosa	COMPLETE	COMPLETE	COMPLETE	4/15/2013
St. Lucie	COMPLETE	COMPLETE	COMPLETE	4/15/2013
Walton	COMPLETE	COMPLETE	COMPLETE	4/15/2013



Criminal Batch Interface Update



Criminal Batch Interface State Attorney Report

Current as of: March 4, 2013

Office	CMS Type	Development Initiated	Development Complete	Testing Complete	Verification with Clerk
SAO1	STAC	COMPLETE	6/21/2013	TBD	TBD
SAO2	STAC	COMPLETE	6/21/2013	TBD	TBD
SAO3	STAC	COMPLETE	6/21/2013	TBD	TBD
SAO4	STAC	COMPLETE	6/21/2013	TBD	TBD
SAO5	In-House	TBD	TBD	TBD	TBD
SAO6	Tyler	TBD	TBD	TBD	TBD
SAO7	STAC	COMPLETE	6/21/2013	TBD	TBD
SAO8	STAC	COMPLETE	6/21/2013	TBD	TBD
SAO9	In-House	TBD	TBD	TBD	TBD
SAO10	STAC	COMPLETE	6/21/2013	TBD	TBD



Criminal Batch Interface State Attorney Report

Current as of: March 4, 2013

Office	CMS Type	Development Initiated	Development Complete	Testing Complete	Verification with Clerk
SAO11	In-House	COMPLETE	TBD	TBD	TBD
SAO12	STAC	COMPLETE	6/21/2013	TBD	TBD
SAO13	In-House	COMPLETE	TBD	TBD	TBD
SAO14	STAC	COMPLETE	6/21/2013	TBD	TBD
SAO15	STAC	COMPLETE	6/21/2013	TBD	TBD
SAO16	STAC	COMPLETE	6/21/2013	TBD	TBD
SAO17	In-House	TBD	TBD	TBD	TBD
SAO18	STAC	COMPLETE	6/21/2013	TBD	TBD
SAO19	STAC	COMPLETE	6/21/2013	TBD	TBD
SAO20	In-House	COMPLETE	3/29/2013	TBD	TBD



Criminal Batch Interface Public Defender Report

Current as of: March 4, 2013

Office	CMS Type	Development Initiated	Development Complete	Testing Complete	Verification with Clerk
PD1	STAC	COMPLETE	6/21/2013	TBD	TBD
PD2	In-House	COMPLETE	COMPLETE	TBD	TBD
PD3	In-House	COMPLETE	COMPLETE	TBD	TBD
PD4	In-House	COMPLETE	COMPLETE	TBD	TBD
PD5	STAC	COMPLETE	6/21/2013	TBD	TBD
PD6	Tyler	TBD	TBD	TBD	TBD
PD7	STAC	COMPLETE	6/21/2013	TBD	TBD
PD8	STAC	COMPLETE	6/21/2013	TBD	TBD
PD9	STAC	COMPLETE	6/21/2013	TBD	TBD
PD10	In-House	TBD	TBD	TBD	TBD



Criminal Batch Interface Public Defender Report

Current as of: March 4, 2013

Office	CMS Type	Development Initiated	Development Complete	Testing Complete	Verification with Clerk
PD11	In-House	TBD	TBD	TBD	TBD
PD12	STAC	COMPLETE	6/21/2013	TBD	TBD
PD13	STAC	COMPLETE	6/21/2013	TBD	TBD
PD14	STAC	COMPLETE	6/21/2013	TBD	TBD
PD15	STAC	COMPLETE	6/21/2013	TBD	TBD
PD16	In-House	COMPLETE	COMPLETE	TBD	TBD
PD17	STAC	COMPLETE	6/21/2013	TBD	TBD
PD18	In-House	COMPLETE	TBD	TBD	TBD
PD19	STAC	COMPLETE	6/21/2013	TBD	TBD
PD20	In-House	COMPLETE	3/29/2013	TBD	TBD