



# Florida Courts E-Filing Authority Board

**Dec 11, 2013 Report**

Jennifer Fishback, ePortal Project Manager



# E-Filings Report

Activity During November 2013

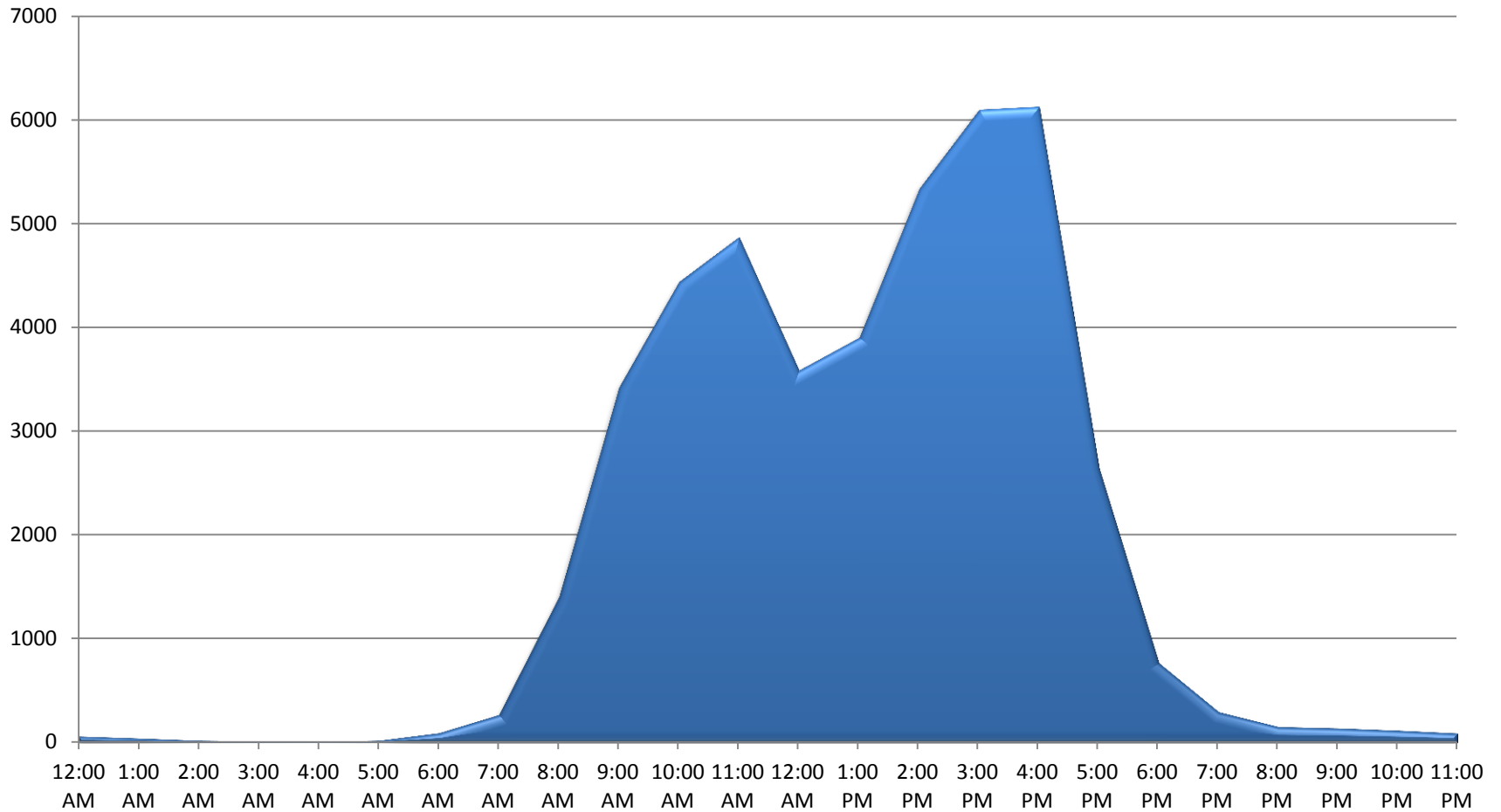


# November Usage

Filings and Filers	
<b>Filings</b>	<b>852,994</b>
<b>Documents</b>	<b>1,425,474</b>
<b>User Accounts</b>	<b>55,504</b>
<b>Civil</b>	<b>781,302</b>
<b>Criminal</b>	<b>68,989</b>
<b>Appellate</b>	<b>2,703</b>



# Weekday E-Filings per Hour





# Service Desk Report

November Activity



# Service Desk Requests

New Requests Received	
Period	Total
<b>Average per Weekday</b>	<b>254</b>
<b>November</b>	<b>5,121</b>
<b>Clerk Requests</b>	<b>1,182</b>
<b>Filer Requests</b>	<b>3,939</b>



# System Availability Report

Uptime and  
System Maintenance



# November Portal Uptime

Date Range 2013-11-01 to 2013-11-30

1 day    7 days    30 days    6 months    YTD    1 year    Max    Custom

October, 2013							November, 2013							December, 2013						
Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su
30	1	2	3	4	5	6	28	29	30	31	1	2	3	25	26	27	28	29	30	1
7	8	9	10	11	12	13	4	5	6	7	8	9	10	2	3	4	5	6	7	8
14	15	16	17	18	19	20	11	12	13	14	15	16	17	9	10	11	12	13	14	15
21	22	23	24	25	26	27	18	19	20	21	22	23	24	16	17	18	19	20	21	22
28	29	30	31	1	2	3	25	26	27	28	29	30	1	23	24	25	26	27	28	29
4	5	6	7	8	9	10	2	3	4	5	6	7	8	30	31	1	2	3	4	5

Apply Range

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Filter Status

Uptime	Downtime	Number of Downtimes
<b>99.99%</b>	<b>5m</b>	<b>1</b>





# Portal Planned Unavailability

- **External IP Address Change**
  - Saturday 12/14, 9:30 AM until 3:30 PM
  - All FCCC systems are impacted such as:
    - CCIS
    - Portal
    - MyFloridaCounty
    - eCitation, etc.
- **Install 2013.03**
  - Friday 12/20, 8 PM until 12/21, 6AM
    - Longer than usual due to .NET 4.5 Upgrade
  - Production verification Saturday 12/21 8AM until 1PM



# Criminal E-Filing

Progress as of 11/30/2013



# Criminal E-Filing Status

- **E-Filing Portal**
  - Complete
- **Clerks**
  - Mandatory Criminal E-Filing (letter posted)
    - Collier as of 10/30/2013
    - Orange as of 12/23/2013
    - Broward as of 1/6/2014



# Projects in Progress



# 2013 Projects In Progress

Projects in Progress	
Project	Status
<b>2<sup>nd</sup> DCA Clerk-to-Clerk</b>	User Testing
<b>SA/PD Criminal E-Filing Interface</b>	Production Support
<b>Release 2013.03</b>	Available 12/21/2013



# 2013.03 Highlights

- **Filer Updates**

- Remove fee payment account information
- Add Filing ID to Date/Time stamp
- Relocate Date/Time stamp to upper left hand corner
- Filings may not exceed \$3000 total filing fee
- Modify Pending Queue email notification
- Update Notice of Confidentiality form