

PRIVACY POLICY

OPTION 1: SIMPLIFIED POLICY

Thank you for visiting the Florida ePortal web site. Your privacy is very important to us.

When you visit www.myflcourtaccess.com, the web server automatically recognizes the Internet domain and IP address from which you accessed the site. This information is used by the Florida ePortal for operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Florida ePortal website.

The Florida ePortal also collects personally identifiable information such as, your e-mail address, name, home address, work address and telephone number. The Florida ePortal also collects anonymous demographic information which is not unique to you such as your ZIP code, age, gender, preferences, interests and favorites. However, information will not be disclosed to third parties or other government agencies, unless required by state or federal law. Please note that Florida's public records law requires that information received in connection with court business must be made available to anyone upon request, unless the information is subject to a specific exemption.

If you have other questions about this privacy policy, or have suggestions on how it may be improved, please feel free to e-mail us at support@myflcourtaccess.com.

OPTION 2: DETAILED POLICY (existing Policy Statement)

The Florida ePortal is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the Florida ePortal web site and governs data collection and usage. By using the Florida ePortal website, you consent to the data practices described in this statement.

Collection of your Personal Information

The Florida ePortal collects personally identifiable information such as, your e-mail address, name, home address, work address and telephone number. The Florida ePortal also collects anonymous demographic information which is not unique to you such as your ZIP code, age, gender, preferences, interests and favorites.

In addition, information about your computer hardware and software is automatically collected by Florida ePortal. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used by the Florida ePortal for operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Florida ePortal website.

Please be advised that if you directly disclose personally identifiable information or personally sensitive data through the Florida ePortal public message boards that this information may be collected and used by others. Note: the Florida ePortal does not read any of your private online communications.

The Florida ePortal encourages you to review the privacy statements of websites you choose to link to and from the Florida ePortal site so that you can understand how those web sites collect, use and share

your information. The Florida ePortal is not responsible for the privacy statements or other content on websites outside of the Florida ePortal and the Florida ePortal family of websites.

Use of your Personal Information

The Florida ePortal collects and uses your personal information to operate the Florida ePortal website and deliver the services you have requested. The Florida ePortal also uses your personally identifiable information to inform you of other products or services available from the Florida ePortal and its affiliates. The Florida ePortal may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

The Florida ePortal does not sell, rent or lease its customer lists to third parties. The Florida ePortal may from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, the Florida ePortal may share data with trusted partners to help us perform statistical analysis, send you email, postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to the Florida ePortal and are required to maintain the confidentiality of your information.

The Florida ePortal does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

The Florida ePortal tracks websites visited by our customers while utilizing the Florida ePortal in order to determine what Florida ePortal services are - most popular. This data is utilized to deliver customized content and advertising within the Florida ePortal to customers whose behavior indicates that they are interested in a particular subject area.

The Florida ePortal websites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on the Florida ePortal or the site; (b) protect and defend the rights or property of the Florida ePortal; and, (c) act under exigent circumstances to protect the personal safety of users of the Florida ePortal, or the public.

Use of Cookies

The Florida ePortal website uses "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize the Florida ePortal pages, or register with the Florida ePortal site or services, a cookie helps the Florida ePortal to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Florida ePortal web site, the information you previously provided can be retrieved, so you can easily use the Florida ePortal features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Florida ePortal or other web sites you visit.

Security of your Personal Information

The Florida ePortal secures your personal information from unauthorized access, use or disclosure. The Florida ePortal secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

Changes to this Statement

The Florida ePortal will occasionally update this Statement of Privacy to reflect company and customer feedback. The Florida ePortal encourages you to periodically review this Statement to be informed of how The Florida ePortal is protecting your information.

Contact Information

The Florida ePortal welcomes your comments regarding this Statement of Privacy. If you believe that The Florida ePortal has not adhered to this Statement, please contact the Florida ePortal at support@myflcourtaccess.com. We will use commercially reasonable efforts to promptly determine and remedy the problem.