

# FLORIDA COURT CLERKS & COMPTROLLERS

## E-Filing Portal

Progress June – October 2013

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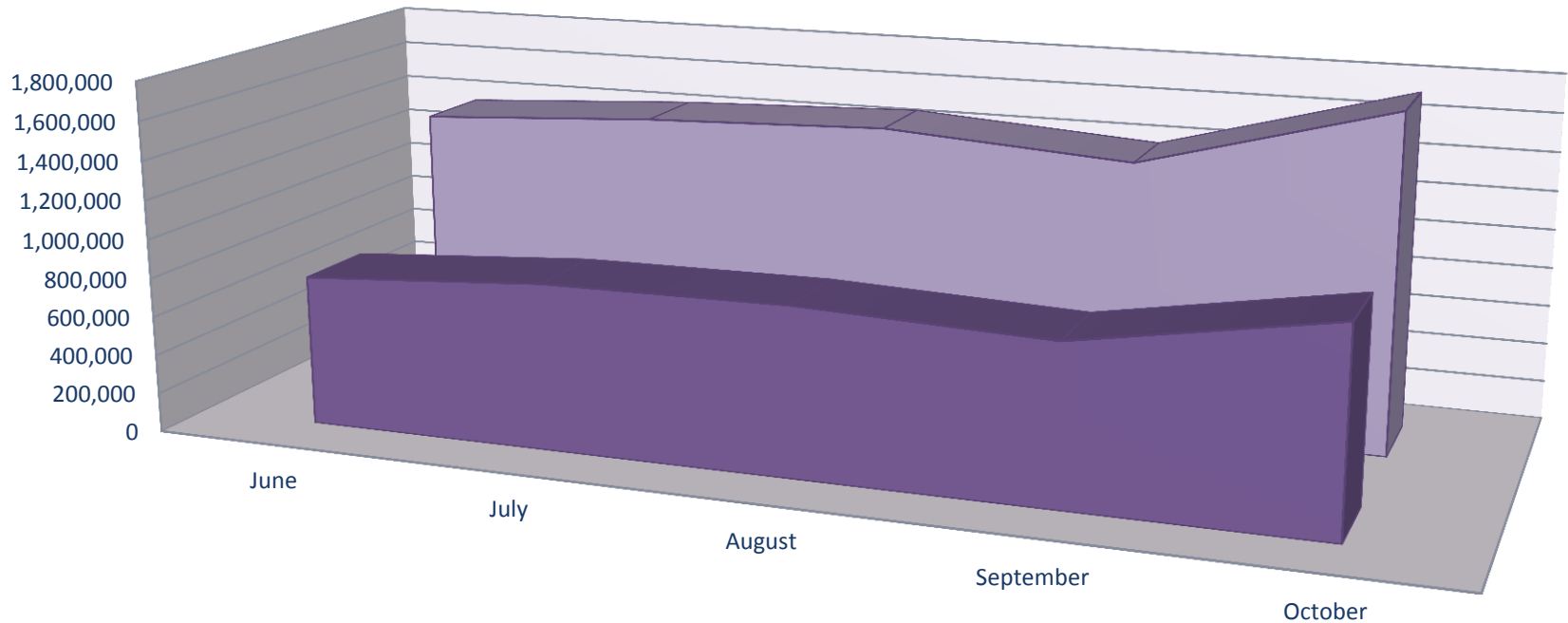
FLORIDA  
**COURT CLERKS &  
COMPTROLLERS**

Jennifer Fishback, E-Filing Portal Project Manager

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# **SUMMARY OF PROGRESS**

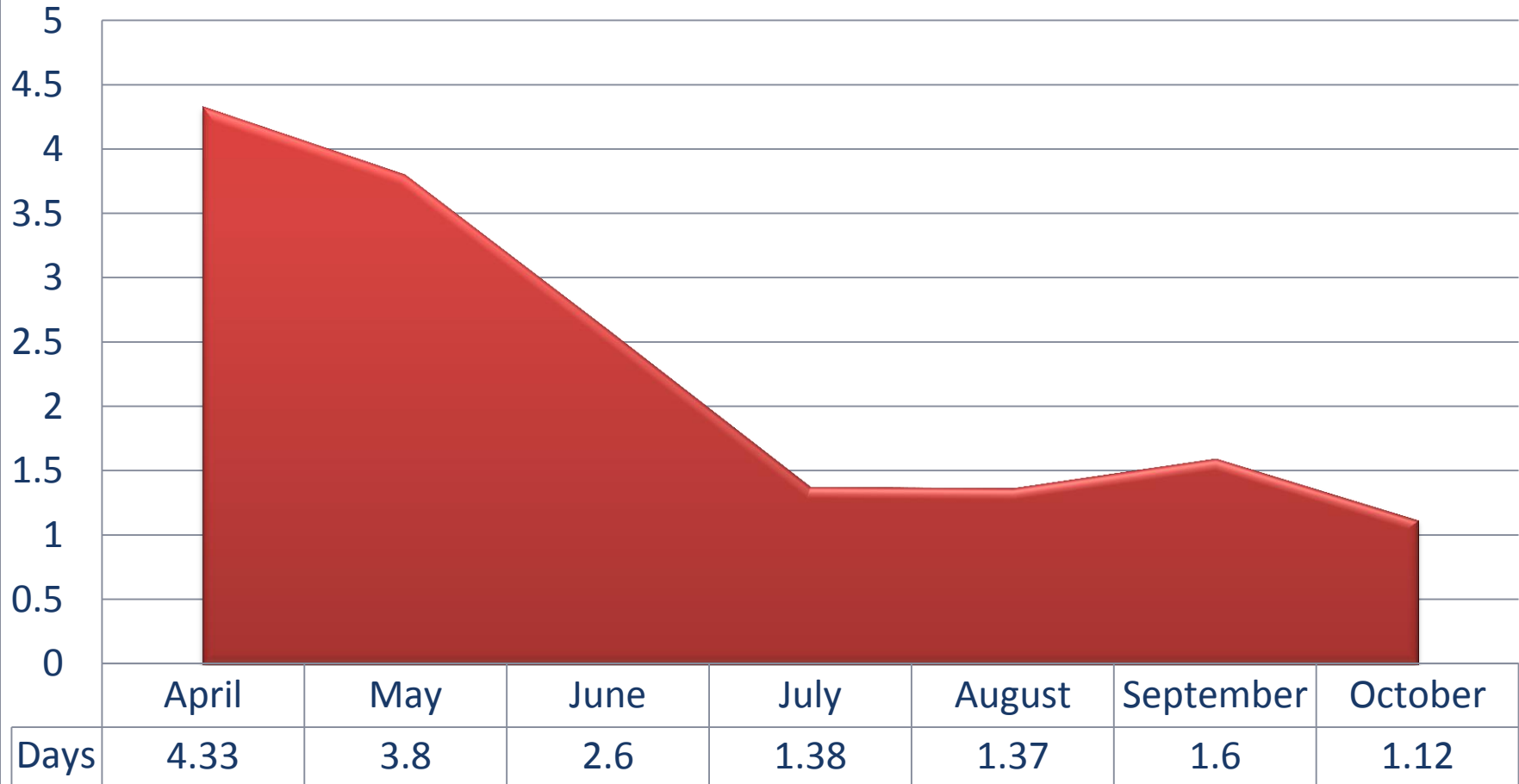
# E-Filings



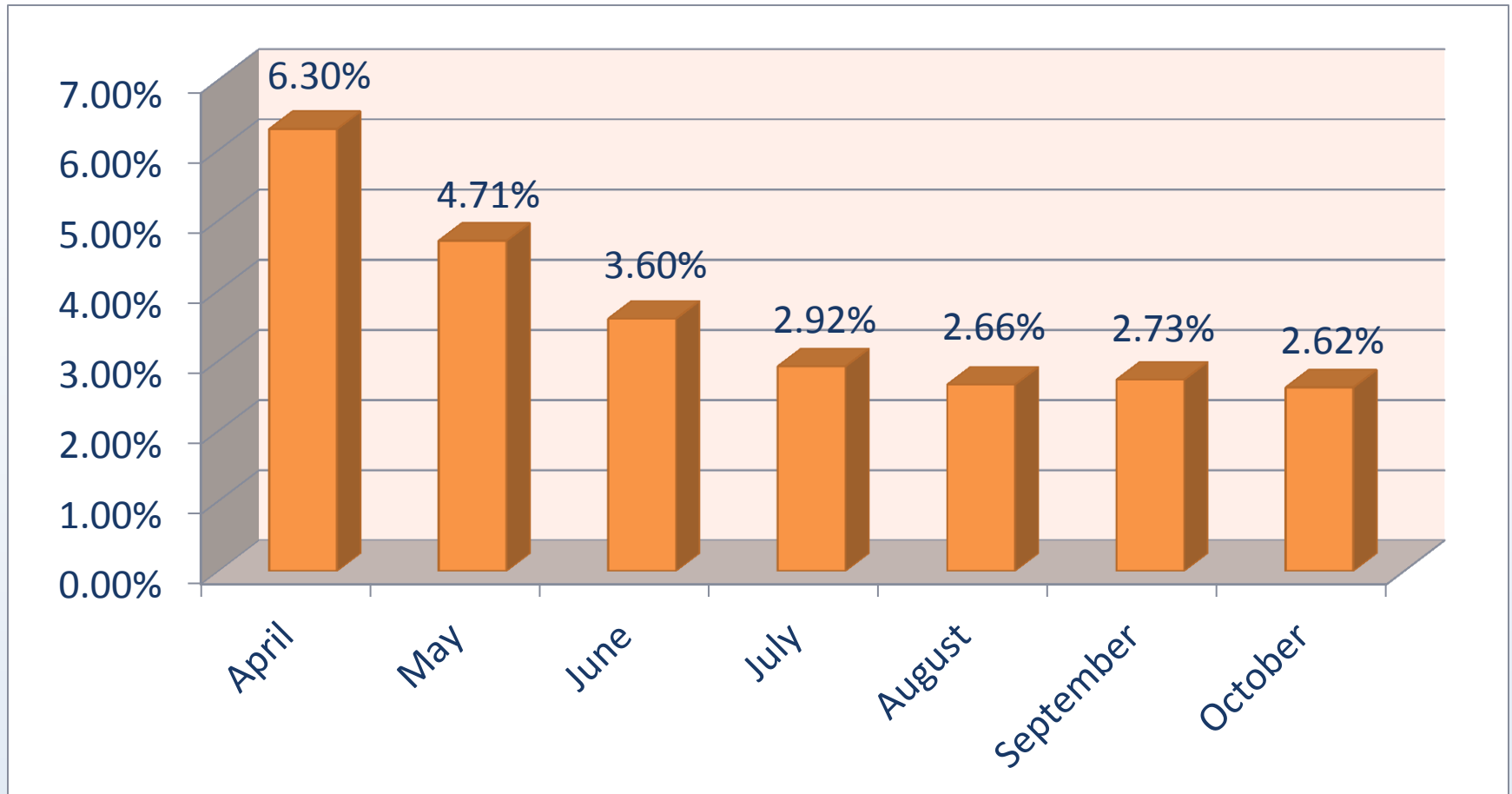
	June	July	August	September	October
■ Filings	770,271	851,751	862,496	815,272	1,031,964
■ Docs	1,362,567	1,432,126	1,471,109	1,385,515	1,730,634



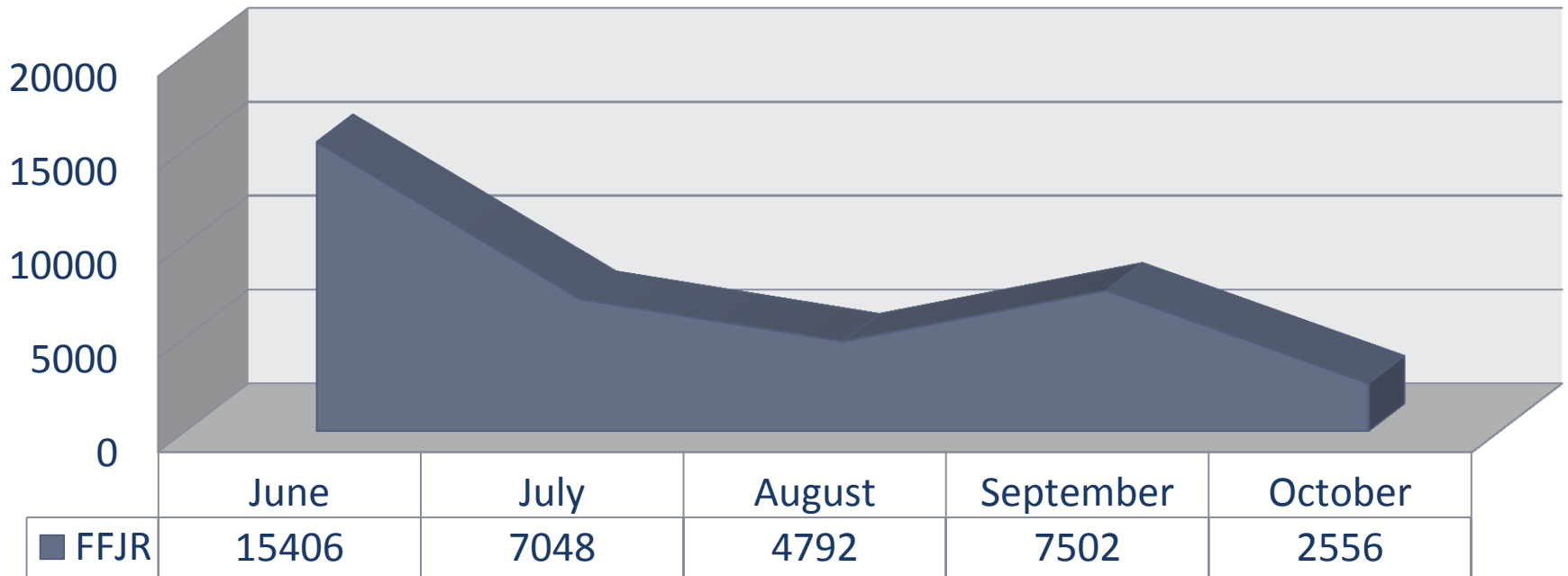
# Average Days to Docket



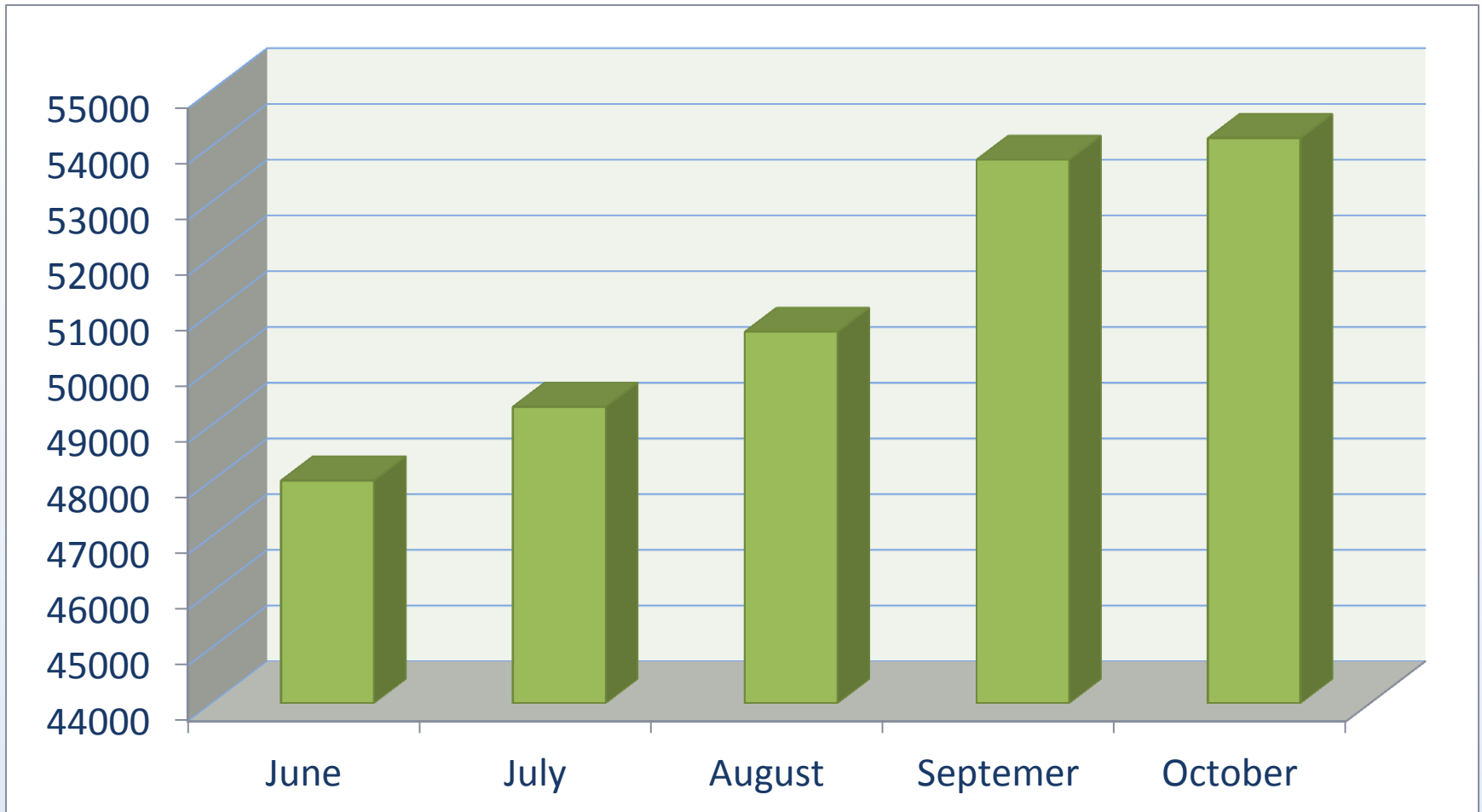
# Pending Queue



# Filed for Judicial Review



# User Accounts

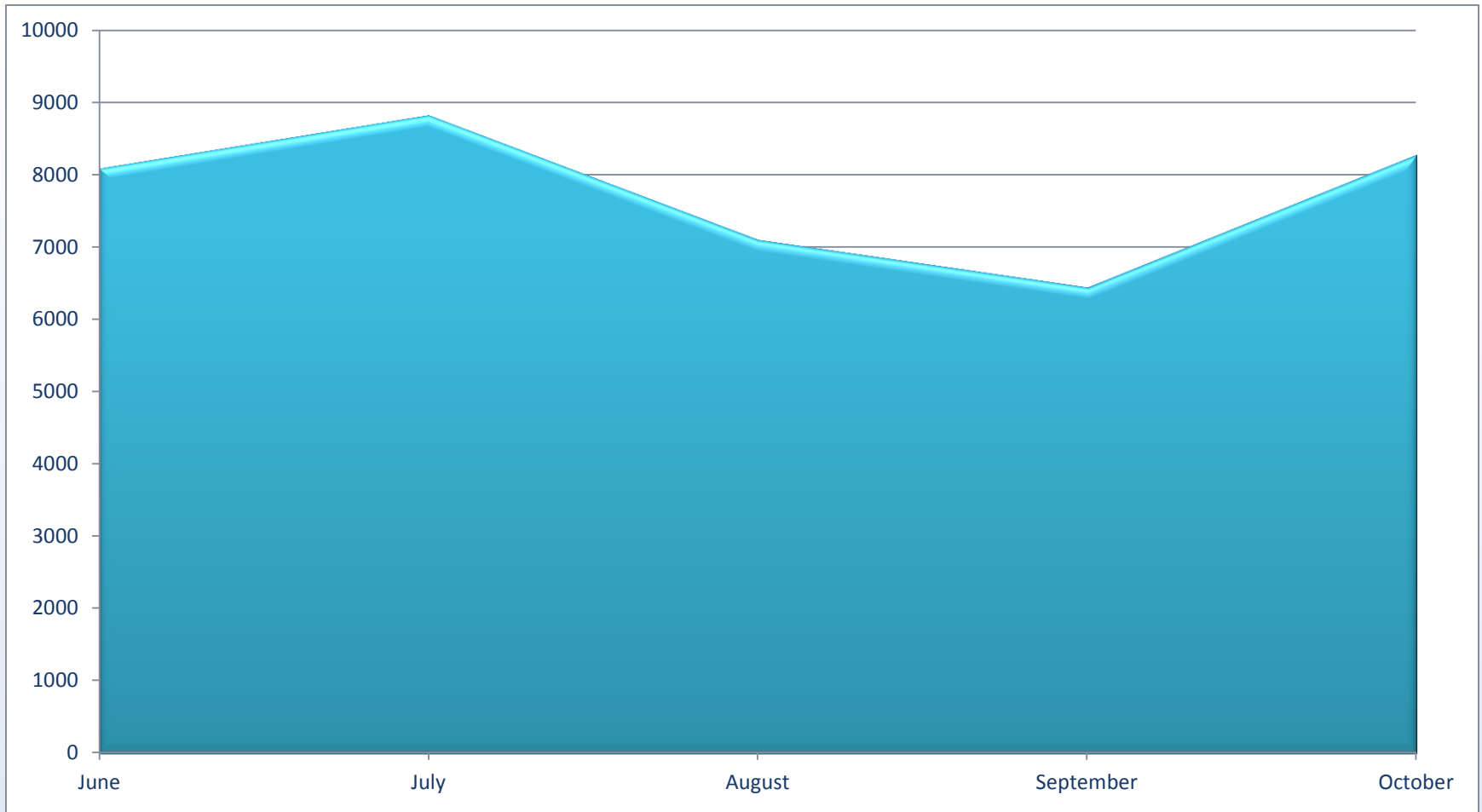


# Explaining the Numbers

- ◆ Increased Filings and Documents
  - ◆ All Counties are on the portal
  - ◆ More divisions are enabled
  - ◆ Appellate filings
  - ◆ More portal user accounts
- ◆ Improved Filing and Document Quality
  - ◆ Filer Training and feedback
  - ◆ Software enhancements
  - ◆ Clerk training and updated business processes



# Service Requests



# Highlights

## ✦ Software Upgrades

- ✦ Updated Portal Home Page
- ✦ Added Jurisdictional Map
- ✦ Eliminated Filing Backlog
- ✦ eService
- ✦ District Court of Appeal Implementation
- ✦ Criminal E-Filing added 40 interfaces
- ✦ Provide information for filing fee reconciliation

# Highlights

## ✦ Infrastructure Upgrades

- ✦ Added Second Internet Provider to provide redundancy
- ✦ Processing capacity more than tripled in preparation for 10/1
- ✦ Memory increased to 1TB allowing entire portal database to be cached

# Highlights

## ✦ Training Provided

- ✦ WebEx recordings

- ✦ WebEx eService Sessions – 1170 + participants

- ✦ Workshops

- ✦ Presentations and demonstrations

## ✦ Production Support Provided

- ✦ County and Appellate CMS Portal integration troubleshooting

- ✦ Code configuration

# Goals

- Improve Communications to user community
- Quarterly software releases
- Broaden our workgroup base to include representation from all divisions
- Increase automation

# Upcoming Projects

- ◆ 2013.03 E-Filing Portal Software Release
  - ◆ Bug fixes
  - ◆ Portal Software Upgrade to .NET 4.0
  - ◆ # Documents and # Pages on Work Queue
  - ◆ Filing Date Time Stamp
  - ◆ Filer manage payment accounts
  - ◆ Deleted user audit trail
  - ◆ Target December 13 - 20
- ◆ February 3, 2014 Criminal E-Filing